

**Road to GREATNESS**  
 ..... Linking Community through transport  
 38th edition February 2012

**Providing Transport Assistance for the Blue Mountains & Penrith Communities**

**MORE THAN JUST TRANSPORT - WE CARE !!**

1. Door-to-door fortnightly shopping buses – the day depends on where the client lives.
2. VISTA - one-to-one shopping with support for higher need clients on a fortnightly basis.
3. Special Social Outings- Bi-monthly outing programs are available.
4. Health Related transport to local and out of area appointments- mornings or afternoons.
5. Transport to centre-based meals
6. Others- dependent on request and resources



We have wheelchair accessible vehicles with trained staff.

**COMMUNITY TRANSPORT WORKERS RECOGNISED**

Ben Clarke from Community Transport Organisation presents certificates of recognition to Corinne Rosendaal nominated as Driver of the year, Daphne Ward nominated as volunteer of the year and Alanna O'Sullivan nominated as Administration worker of the year.



**Corinne**



**Alanna**

**Congratulations**

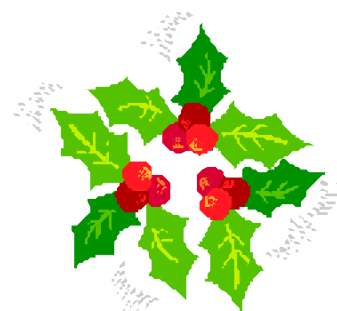


**Daphne**

**Well Done**

# Client Christmas Luncheon 2011

## Held at Warrangamba Workers Club



## Special Outings for February 2012

The Special outings program for January & February is currently being circulated. Please book early to avoid disappointment. Now the weather has warmed up don't miss the opportunity to get out and about and see new places and make new friends. If cost is a problem please feel free to talk to Phillipa on 4759 2403



### Kiama

Beach & Bush Gallery, Blowhole Point Road  
Lunch \$15 Fish & Chips + tea/coffee

### Manly

Enjoy the day on South Steyne Promenade  
with the Seagulls — Bring or buy lunch



Our Drivers must obey the road rules including parking their vehicles the same as every other driver. Please do NOT ask them to stop to let you alight in places that are either dangerous or not a legal place to park.

Please understand whilst it might make it easier for you to exit the vehicle we MUST obey the road rules as well as follow all OH&S guidelines.



# Vale

## Gloria Kathleen Floyd

**20th July, 1949 - 13th December 2011**

Sadly our friend and a former volunteer of Great Community Transport passed away on Tuesday 13th, December 2011 at the age of 62. Gloria joined GCT in August 2008 as a driver/career and continued to help the Penrith Community until December 2010. Gloria's bright, bubbly personality and love of life endeared her to all she came in contact with. She will be sadly missed by those who knew or worked with her.



**A little ray of sunshine**

# Find out how Volunteering Opens Doors It's as easy as :-



1. **Calling GREAT Community Transport's office Monday to Friday during office hours. (8.30 to 4.00)**
2. **Making a time to come to the office for a chat.**
3. **Taking about what your would like to do.**
4. **Reading the latest GCT service brochure, volunteer job descriptions & news letter.**
5. **Asking any unanswered questions you may have.**  
**Eg: Am I covered by GCT's insurance? Yes you are!**
6. **Filling in the required paper work.**
7. **Coming along and trying your volunteer role.**

**You will receive full training and total support from our friendly team.**

**31 Hay Street Lawson 2783**

**4759 2403**

**99 Cox Avenue Kingswood 2750**

**4722 3083**



**Dear GCT Clients**

**GREAT Community Transport has provided special care transport for many members of our Blue Mountains and Penrith communities for over 25 years. I am very proud of the high quality of service that all our staff and volunteers are able to deliver, week after week. Last year, GCT won the Community Transport Organisation of the Year, with particular recognition of the training and support that our volunteers receive. Volunteers are at the heart of everything GCT does and each one of them is valued and respected.**

**GCT asks all our staff and volunteers to undergo regular and current training in first aid, communication and Work, Health and Safety, myself included. This training means that you, our clients, can be assured that your transport is of the highest quality. All of us at GCT want to make sure you can get where you need to go safely and securely. This means that we all have to be up to date with our skills so that we can be true to our motto: *More than transport – we care.***

**All staff have to attend regular training and we require volunteers to do at least three training sessions every two years and high quality trainers are provided by GCT. Volunteers have told us how valuable they have found the courses and how they have helped them deliver an even better service. Recent changes to the Work, Health and Safety government legislation means that it is more vital than ever that volunteers are equipped with the most up-to-date information.**

**Please don't hesitate to get in touch if you have any queries, or suggestions to help improve our service.**

**Helen Walker**

**Manager**

**GREAT Community Transport Inc.**

**6<sup>th</sup> January 2012**

## **SHORT NOTICE REQUESTS**



### **New Clients**

To become a client of GREAT Community Transport each person is assessed as to their transport needs and eligibility for assistance.

The initial telephone assessment takes about twenty minutes. Due to the high volume of new people requesting transport assistance we request that we are given a minimum of 5 working days notice prior to the first appointment needing GCT transport.

### **Current Clients**

When booking transport a minimum of 3 working days is required to ensure we are able to assist with the transport. Bookings can be made up to 6 months in advance.

Please call the afternoon before your transport to get your pick-up time. This also confirms your appointment so we know you are still going.

**Providing Transport Assistance  
For the Blue Mountains & Penrith  
Communities**

If you have a community service item you would like included on Great Community Notice Board please post to:-

PO Box 124, LAWSON 2783

Or FAX: 4759 2444

Or Email: [maureenr@gct.org.au](mailto:maureenr@gct.org.au)



## INFORMATION AND SUPPORT

Each new client with Great Community Transport receives information packages about our services and other relevant services they may need to know about.

Some of this information is available in other languages if required.

If you would like information such as the Great Community Transport brochure or the Home and Community Care Services booklet (printed by Nepean Access Project) in another language or know someone who would, please contact our assessor on 4759 2403 and she will send it out to you.

### **Meals on Wheels Service**

**Delivering meals to the frail aged, people with a disability & their carers**

Nepean Food Services is a not for profit organisation that delivers nutritious meal options to eligible people who live in the Penrith LGA. These meals are delivered by volunteers. Nepean Food Services offers a wide variety of food & can cater to most dietary requirements.

Referrals can be made by:-

- ◆ Medical Practitioners
- ◆ Hospital, Health or welfare service
- ◆ A relative, friend or neighbour
- ◆ Self referral



Phone: **4733 7200**

Great Community Transport Inc is funded through the Home and Community Care Program (HACC) which is a Federal and State Government initiative to assist frail aged, people with disabilities and their carers to remain in their own homes for as long as possible. Assessment determines eligibility for services. Some additional funding is received through the Ministry of Transport and the Area Health Service to provide limited transport assistance for people who are temporarily unable to use their usual forms of transport to their health related appointments.